**Indicators Measured**

**During the 2010-2011 NCIL Outcome Measures Field Test**

August 26, 2011

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| **Desired Outcomes** | **Measurable Indicators** |
| PWD have skills/ knowledge/resources to support their choices | # and % of consumers served by the CIL within the last nine (9) months of the past federal fiscal year who can list at least one (1) specific skill, type of knowledge, or resource they have now that they didn’t have before approaching the CIL |
| PWD are more independent | # and % of consumersserved by the CIL within the last nine (9) months of the past federal fiscal year who can list at least one (1) specific way in which they are more independent than when they approached the CIL |
| PWD get the information they need | # and % of PWD contacting the CIL during the last nine (9) months of the past federal fiscal year who report they have the information they requested from the CIL |
| # and % of PWD contacting the CIL during the last nine (9) months of the past federal fiscal year who used a new resource they learned about from the CIL’s I&R efforts |
| PWD advocate for increased community supports | # and % of consumers served by the CIL within the last nine (9) months of the past federal fiscal yearwho can list at least one (1) specific personal advocacy activity they engaged in |
| # and % of consumers served by the CIL within the last nine (9) months of the past federal fiscal yearwho can list at least one (1) specific systems advocacy activitythey engaged in |
| Barriers, problems identified | # of activities conducted (such as surveys, public meetings, focus groups, polls) during the past calendar year to identify or confirm the primary barriers/problems in the community that prevent PWD from leading more independent lives |
| A consumer agenda for change exists | Presence within the CIL’s annual plan of a separate section containing an explicit systems advocacy workplan |
| Decision-makers act on our agenda | # positive changes achieved or negative changes prevented during the past calendar year in legislation, policies, practices, or services at the local, state, or federal level that address the barriers/problems identified by the center’s consumers |
| Methods & practices promote  independence | # and % of consumers served by the CIL within the past calendar year who moved out of an institution and into a self-directed community-based setting |
| # and % of consumers served by the CIL within the past calendar year who remain in a self-directed community based setting on December 31 despite having been at-risk of moving into an institution |