

**SILC-NET Presents...**

**Evaluating Your  
Outcomes-Focused SPIL:**

***Evaluating Progress on SPIL Objectives***

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# Let's Remember Your Role in This



Tasks needed to evaluate a state's SPIL	Which IL partner might do which of these tasks			
	SILC	DSU(s)	CILs	Contractor
Convene all IL stakeholders interested in evaluating the SPIL	X			
Plan what will be done to evaluate implementation, progress on objectives, and consumer satisfaction	X	X	X	
Coordinate the information-gathering efforts	X			
Gather the needed information	?	?	?	?
Compile and analyze the needed information	?	?	?	?
Discuss and interpret the findings	X	X	X	?
Decide what steps to take to improve any weaknesses found in the IL system	X	X	X	
Implement those improvements to the IL system	?	?	?	
Amend the SPIL if appropriate	X	X	X	

# Second Leg: Progress on Achieving SPIL<sup>ILRU</sup> Objectives

- Required by RSA: Section 364.38 “The State plan must establish a method for the periodic evaluation of the effectiveness of the plan in meeting the objectives established in Sec. 364.42....”
- Are you accomplishing what your SPIL says you want to accomplish?
- Are you changing your state in the ways you want to change it?
- A key interest of RSA
- You’ve already done a lot of this work

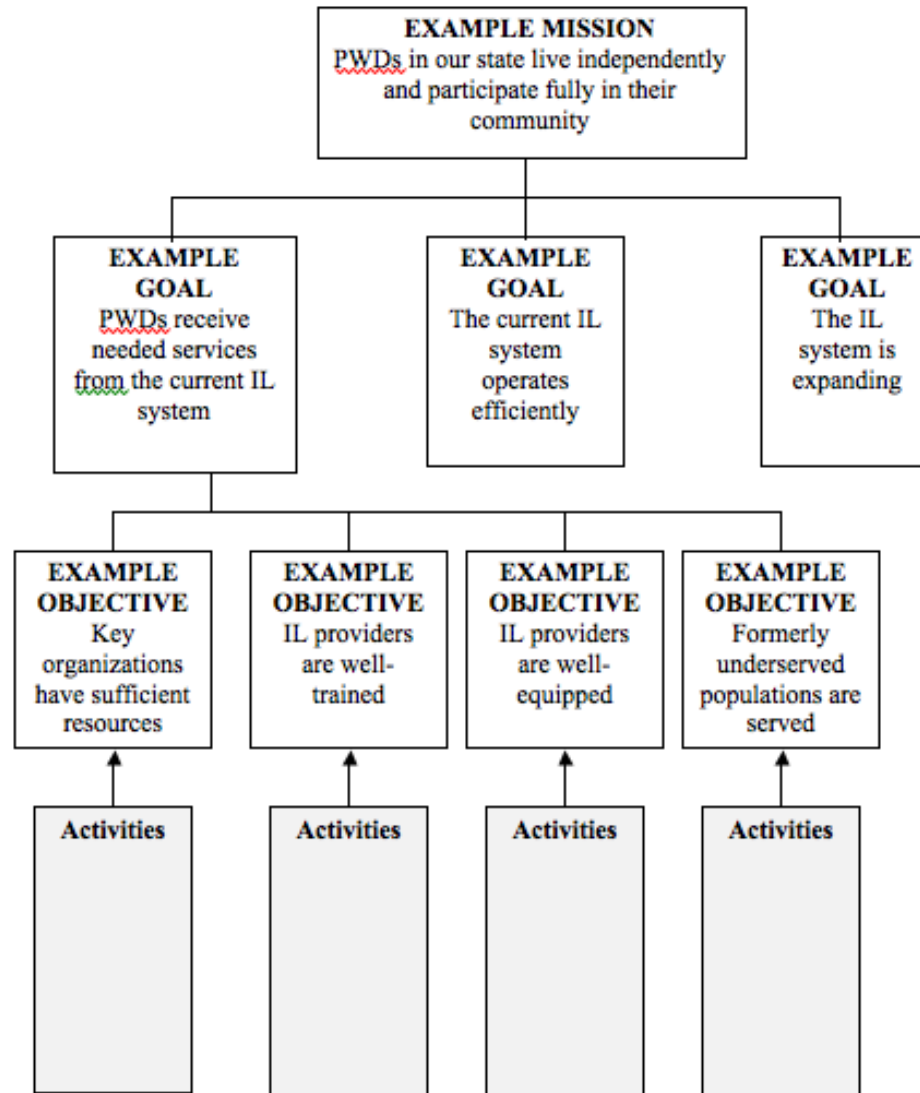
# You Identified Objectives in Your SPIL

- First level of desired outcomes
- Flow directly from your activities
- We think wording is important
  - Start with your “target”
  - Then a present-tense verb
  - End however makes sense

# We've Seen Some Good Objectives

1. Formerly underserved populations are served
2. Persons with disabilities (PWDs) have increased employment
3. Policy makers financially support the IL network
4. PWDs register to vote
5. IL network key partners collaborate to provide services
6. PWDs can access transportation

# Objectives Flow Directly from Activities



# You Established Measurable Indicators for Each Objective

- THIS IS A KEY STEP!!!
- What *exactly* should change?
- How *exactly* will we know if we're being successful on this objective?
- What *exactly* should we measure to know our progress?
- How *exactly* would two parallel universes be different?

# We've Seen Some Good Indicators



PWDs have increased employment

- % PWDs desiring to work who have at least half-time paid employment

Formerly underserved populations are served

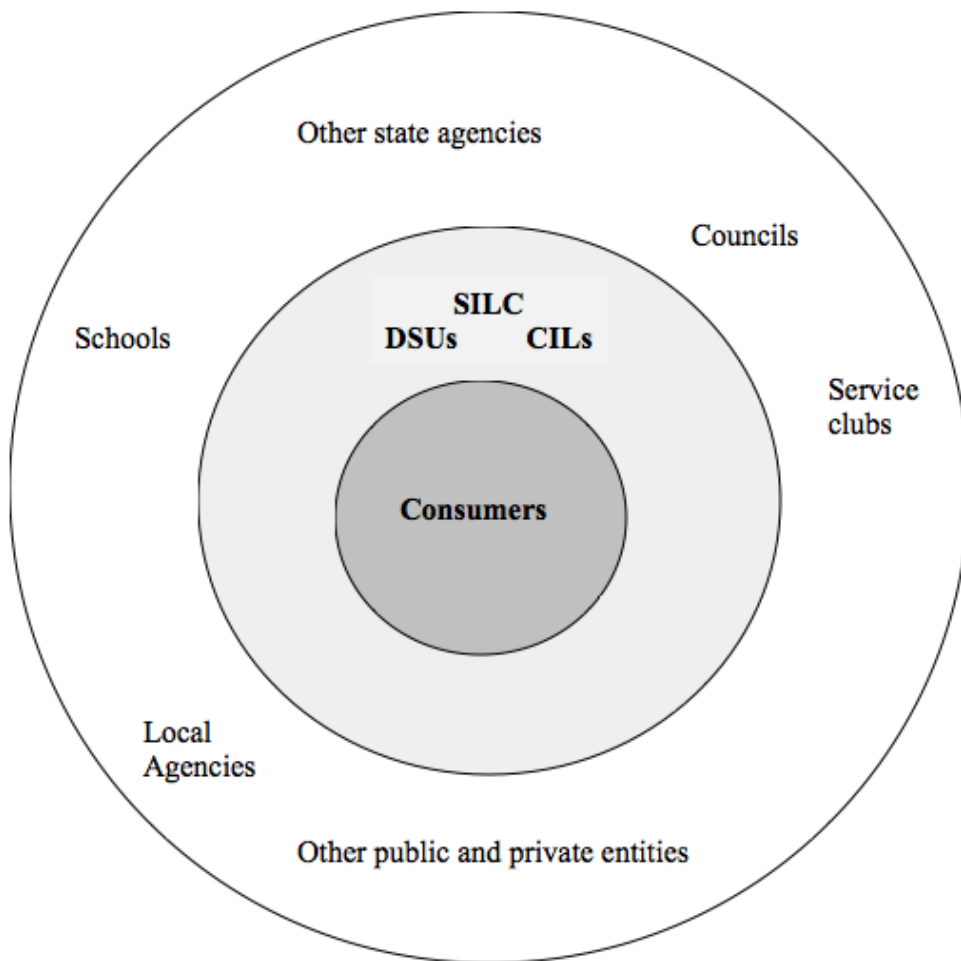
- % PWDs who are deaf-blind who access services
- % Native American tribal communities having a relationship with the IL network

IL network key partners collaborate

- # agencies providing services to veterans that collaborate with the IL network



# You Designated a Lead Organization to Accomplish Each Objective

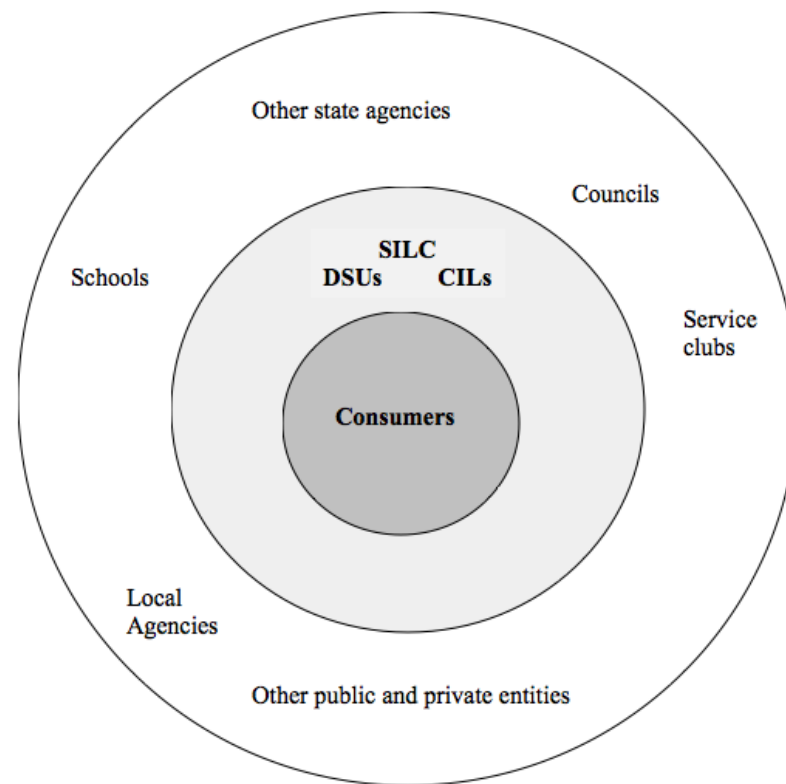


# Decide 5 More Things and You're Home Free

1. From what source you'll get the information you need for each indicator
  - Written records (folders)
  - Documents (reports)
  - Data files (electronic files)
  - Program participants
  - Others who know participants (family)
  - General public
  - Physical environment (curb cuts)

2. What method you'll use to gather each piece of information needed
  - Record review
  - Document review
  - Data file review
  - Questionnaire
  - Interview
  - Focus groups (NOT!)
  - Observation
  - Testing
  - Mechanical measurement

3. Which organization will be responsible for *gathering* each piece of information
- The lead organization for the objective?
  - Another IL partner?
  - Another organization?
  - Contractor?



4. Which organizations will *receive* each piece of information?
- Ideally all IL partners
  - Any reasons not to?
  - How will they use this information?

5. How often you'll gather each piece of information you need
- Monthly?
  - Quarterly?
  - Twice annually?
  - Annually?
  - Depends on the indicator, your needs

# Put Your Decisions Into This Table

SPIL Objective	Measurable Indicator for Each SPIL Objective	Source of Information Needed for Each Indicator	Method to Gather Each Piece of Information	Organization Responsible For Gathering Each Piece of Information	Organizations That Will Receive Each Piece of Information	How Often Each Piece of Information is Needed
<i>Objective 1</i>						
<i>Objective 2</i>						
<i>.....</i>						
<i>Objective N</i>						

## Let's Look At an Example

**SPIIL Objective:** PWDs have increased employment

**Measurable Indicator:** % PWDs desiring to work who have at least half-time paid employment

**Source:** Sample of PWDs (or) computer data files

**Method:** Phone interview (or) data file matching

**Organization Gathering:** Consultant (or) DSU

**Organization(s) Receiving:** SILC, DSU, CILs

**How Often:** Every 3 years



# Now Let's Do An Example Together...



**SPIIL Objective:** PWDs can access transportation

**Measurable Indicator:**

**Source:**

**Method:**

**Organization Gathering:**

**Organization(s) Receiving:**

**How Often:**

# Your Turn...

1. Pick an objective from one of your SPILs
2. Decide on a measurable indicator, source, methods, organization gathering, organization(s) receiving, and how often
3. Try hard to think of creative, innovative options at every step!
4. Put your decisions into the table on your big sheet of paper
5. If you have time, do a second SPIL objective

# SILC-NET

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