

# An Overview of TILRC's Personal Assistance Program

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# Making Policy a Reality: TILRC Starts a PAS Program





# Features of the Kansas PAS Program

- Personal Assistance Services
- Assistive Services
- Independent Living Counseling

# Independent Living Counseling

- Gatekeeper function
- Distinguished from traditional case management
- Peer-to-peer model
- Skills and skill-building emphasis



**Providing payroll services  
may be what we do,  
but it is not who we are.**

# TILRC's Program - Eligibility

- Centralized Intake
- HCBS Assessment
- Waiting list
- Crisis exceptions
- Money follows the person
- WORK Program referral
- IL advocate assignment

# TILRC's Program – Waiting List Issues

- Development of ILP
- Information and referral
- Community resources
- Homemaker service

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**In-home services and supports  
are a means to an end,  
not the end.**



# TILRC Program - Enrollment

- Plan of Care Development
- Setting up Services
- Choice and Choice Forms
- Independent Living Plan(s)

# TILRC's Program – Personal Attendants

- Signing up workers
- Application process
- Background checks
- Setting wages

# TILRC's Program – Worker Management

- PA Training
- Scheduling
- Coordinating workers
- Firing and discipline
- Evaluation of workers

# TILRC's Program – Worker Pay

- Timesheets and verifications
- Paper check or direct deposit
- Stop payments
- Lost checks
- Late checks

# Empowering PAS Consumers

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Nothing about us,  
without us.

# “Worker-Directed”/ Family Directed Care

- Control over decision-making
- Maximize consumer authority
- Consumer check-in
- Consumer involvement at all levels
- Negotiating with difficult people

# Consumer Skill Building

- Independent living plans to promote independence
- Skill-building for self-directing services
- Peer support

# Consumer Training for Workers

- Job descriptions and task lists
- “Information center” and resources
- Video training materials
- Outside training



# Advocacy

- Beat them at their own game
- Position consumers for appeal
- Promote consumer involvement at policy-making levels