An Overview of TILRC’s Personal Assistance Program

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Making Policy a Reality: TILRC Starts a PAS Program
Features of the Kansas PAS Program

• Personal Assistance Services
• Assistive Services
• Independent Living Counseling
Independent Living Counseling

• Gatekeeper function

• Distinguished from traditional case management

• Peer-to-peer model

• Skills and skill-building emphasis
Providing payroll services may be what we do, but it is not who we are.
TILRC’s Program - Eligibility

- Centralized Intake
- HCBS Assessment
- Waiting list
- Crisis exceptions
- Money follows the person
- WORK Program referral
- IL advocate assignment
TILRC’s Program – Waiting List Issues

- Development of ILP
- Information and referral
- Community resources
- Homemaker service
In-home services and supports are a means to an end, not the end.
TILRC Program - Enrollment

- Plan of Care Development
- Setting up Services
- Choice and Choice Forms
- Independent Living Plan(s)
TILRC’s Program – Personal Attendants

- Signing up workers
- Application process
- Background checks
- Setting wages
TILRC’s Program – Worker Management

• PA Training
• Scheduling
• Coordinating workers
• Firing and discipline
• Evaluation of workers
TILRC’s Program – Worker Pay

- Timesheets and verifications
- Paper check or direct deposit
- Stop payments
- Lost checks
- Late checks
Empowering PAS Consumers

Nothing about us, without us.
“Worker-Directed”/Family Directed Care

- Control over decision-making
- Maximize consumer authority
- Consumer check-in
- Consumer involvement at all levels
- Negotiating with difficult people
Consumer Skill Building

- Independent living plans to promote independence
- Skill-building for self-directing services
- Peer support
Consumer Training for Workers

- Job descriptions and task lists
- “Information center” and resources
- Video training materials
- Outside training
Advocacy

• Beat them at their own game

• Position consumers for appeal

• Promote consumer involvement at policy-making levels