IL-NET

CIL-NET · SILC-NET

Quality Beyond Compliance: Taking Charge of Your CIL's True Potential

Using RSA's Checklist for Self-Assessment of IL Plans and Goals
Other Peer Review Systems

March 19, 2014
1:30 p.m. – 2:45 p.m.

Presenter:

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Independent Living Goals

- The CIL maintains a Consumer Service Record for each consumer.

- Record includes written ILPs or written waivers from consumers.

- Includes information on services requested by and provided to or arranged for the consumer.

- Goals are established and recorded even if written ILP is waived.

- Record includes the goals or objectives the consumer believes they have achieved. (Satisfying or exceeding expectations?)

Independent Living Plans

- Indicate the goals or objectives established, the services to be provided and the anticipated duration of the services.

- Are developed jointly and signed by the appropriate CIL staff member and the individual with a significant disability/legally authorized representative.

- Are provided in accessible formats, as needed.

- Are reviewed at least annually.

Independent Living Plans, cont'd.

- Are reviewed at least annually to determine whether services should be continued, modified or discontinued and/or whether the individual should be referred to another program, including VR, developmental disability or special education individualized plans as appropriated.

Recommended Practice:

- The CIL has written CSR management policies and procedures.

Ideas for best practices?

Small group work

- What should the results of the ILP and goals be?

- How can you capture the desired outcomes?

- How would that information be useful to your center's reputation in your community?

Upcoming IL-NET Webinar –

- Telling Your Story Through Outcome Measures – April 30

- Center presenting will address training staff on framing consumer goals so that they match up with outcomes the CIL needs to report

- If you are unable to attend that day, like all our Webinars it will be posted at ilru.org within a few days

- Of course the live presentation is best because you can ask questions.

Upcoming webinar, cont'd.

- The CIL write goals to reflect what the consumer wants and is truly working on, but the outcome desired has to be written up in a way that shows an outcome, not a process.

- The records must clearly indicate when outcomes have been achieved so they know it has been accomplished.

- They keep a separate list of consumer's names and the goals/outcomes they're working on so they can keep tabs on progress at a glance.

Other tools

- Independent audits
- Consumer satisfaction surveys
- Peer reviews

Others?

A word about CARF

- CARF has been around since the 1960s, came out of hospital accreditation, and is used in developmental disabilities, behavioral health, aging, children/youth and other programs. It is required in some states for provision of employment services through vocational rehabilitation.

- There are standards for IL that mirror the standards and indicators.

- It is a peer review process which seeks surveyors who are experienced in IL, although there are a limited few peers from IL currently participating.

- More information at www.carf.org

A word about the California system

- A group of CIL executive directors put together a set of standards for review of other executive directors, rather than the organization as a whole.

- This peer review process has strengthened some of the E.D. relationships in the state.

- The project was funded through the SILC for the first two years, but because there is no continuation funding the future is unclear.

- The standards and rationales are posted on the wiki page for your information.

For more information

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