

## Exploring ADRC Partnership for Centers for Independent Living, presented on November 30, 2011

### Additional Questions and ADRC Follow-up Responses

- Question from Alan Factor: One of AoA's goals for ADRCs is to coordinate services across service systems. If CILs do not typically make referrals and conduct follow ups with consumers, how can coordination be documented (e.g., informing a CIL consumer that the local agency has a money management program that could benefit him/her)?"
  - Response from Peggy Cosner: We are a key partner of our ADRC, so we do share our I&R's with the ADRC and give our caller the information of other ADRC partners, as we promote choice. (example: CIL consumer has a money management program request, we have a class & open to ADRC callers, also include other money management programs of the ADRC partners that consumer may be interested in,)
  - Response from Bill Henning: We do make referrals and follow up periodically, and we now track Options Counseling, though some I&Rs will be lost.
- Question from Alan Factor: Do any of the CILs on the panel serve people with intellectual/ developmental disabilities? If so, what challenges did you face in serving this population, and how did you resolve them?"
  - Response from Peggy Cosner: One of our ADRC partners is our Intellectual Disabilities Agency, which we work collaboratively to assure the consumer is aware of all services. The challenge we may face serving this population directly is that our programs may not be specific to their needs, that is why we ADRC, works together to help fill the gap.
  - Response from Bill Henning: We serve many, notably an increase in people with autism, though generally those who have a categorical eligibility for a state-funded DD-I program go there. Challenges? Basically when someone needs services and there may not be an entitlement, an issue for some with autism, who don't necessarily neatly fit into categories for funded services.
- Question from Kat Lyons: Our center is having difficulty trying to identify what form the ADRC should take. What specific activities have you engaged in with the AOA to carry out the partnership?"
  - Response from Peggy Cosner: Keep it simple, we collectively collect the basic information the funding of ADRC requires. We are not in the business of collecting for AOA, but for ADRC, some information is the same some is different.
  - Response from Bill Henning: BCIL has not really interacted with AOA.
- Question from Alan Factor: How does the CIL network feel about NASUA's and N4a's name change to include disability?"
  - Response from Bill Henning: Many were concerned—I'm agnostic.
- Question from Raul Enriquez: What service do you use to connect all phones?"

- Response from Peggy Cosner: If we are housed in the same location, we connect via the location system. We connect via internet and referrals system to & from ADRC partners.
- Response from Bill Henning: BCIL is connected to the ASAPs for I&R, but after much glory in this occurring, fact is it is tritely used. Referrals come more staff to staff who work on direct services, not via receptionists, etc.
- Question from Kat Lyons: The what kind of coaching? Sounded like colman?"
  - Response from Bill Henning: Ask Mary Margaret Moore.
- Question from Keith Gurgui: With so many issues discussed in the media today there seems to be a lacking awareness of disability issues. What efforts or techniques does ADRC undertake to promote its agenda to the media and public. For example the most recent "my Medicaid matters" rally received almost no mainstream media coverage."
  - Response from Peggy Cosner: Our ADRC hired marketing personnel which promoted ADRC, with aging & disabilities resources' and services. Then our CIL markets more detail regarding persons with disabilities.
  - Response from Bill Henning: Any publicity that does occur comes under any efforts around issues, but per se we don't promote ADRCs, we promote Olmstead, Community First, the importance of Medicaid.
- Question from Kat Lyons: Do you have dedicated staff for the ADRC project? I find it difficult to find time for developing this program."
  - Response from Peggy Cosner: We do not have a dedicated staff, we incorporate ADRC with what we do, biggest area is assuring we collaborate and submit our data. If we have staff dedicated to an ADRC project, we have a funding with our ADRC.
  - Response from Bill Henning: We have because there's been funding and are continuing though money has stopped, though there will be a reduction in time spent necessarily.