We create opportunities for independence for people with disabilities through research, education, and consultation.
Value Added: Collecting IL Data for Statewide and Local CIL / SILC Impact

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What you will learn

• The importance of obtaining buy-in and commitment from all relevant stakeholders for increasing the success of a statewide data collecting and reporting effort.

• How to incorporate and utilize standardized collection methods at the local CIL level.

• How to combine individual CIL data into a statewide database reporting tool.

• Strategies for expanding CIL capacity by utilizing a statewide database reporting tool.
What you will learn, cont’d.

- How to use collected data to impact funding at the state legislative level.
- A methodology and best practices in developing a successful statewide data sharing program.
- How to apply a methodology statewide for sharing by CILs and key partners.
Stakeholder Buy-In

- Michigan Statewide Database System
  - Was a joint project involving
    - Michigan Rehabilitation Services (DSU)
    - SILC
    - Disability Network Michigan
    - Michigan’s Network of CLls
- MRS Agreed to purchase the database system and eventually funded one support staff employee to administer.
  - Requires the use of the system in the state grant process
Statewide Training

• Training was completed at all CILs by database vendor
  – Statewide database administrator is also available to conduct on-site trainings and ensure data is being correctly entered

• Monthly meetings are conducted and led by CIL staff and involve representation from all CILs to discuss data as well as:
  – Training needs
  – Quality control
  – CIL to CIL Peer Support

• The system works because of collaboration between all involved
Data Collection Methodology

• The system centers around the federal reporting standards.

• Michigan goes beyond the federal reporting standards and developed the following:
  • Statewide Outcome Tracking
  • Services center around identified priority areas unique to Michigan CIL Services
  • Michigan created a guideline document called “Telling Our Story with Data” to standardize data collection
Data Collection Methodology, cont’d.

- This allows Michigan to comply with all federal data collection responsibilities and tell a unique expanded story of IL Services in the state.
System Flexibility (Local CIL)

- Local Benefits of System
  - Completion of 704 Report
  - Ability to manage projects more effectively
  - Staff Allocation
  - Time Sheets and Personal Allocation Resources
  - Referral Tracking
  - Consumer Self-Sufficiency
  - Work Plan Development
  - Needs assessment of community based upon what our consumers are reporting on the barriers they face
System Flexibility (Local CIL), cont’d.

- Determination of average staff work loads
  - What resources are needed to serve more consumers?
- Evaluation of Community Service effectiveness
- Fee for Service billing
- Mileage reimbursement
QUESTIONS???
Statewide Database

- Creation of a Statewide Database
  - Because all CILs share a common data reporting and entry language, software combines the individual data into one single database
  - All identifiable consumer information is removed in this process
Statewide Database, cont’d.

• What Information can be Obtained at the State Level
  – Evaluation of IL Program
  – Holes in service areas
  – Detailed Outcome measurement
  – Accurate Return on Investment
  – SPII Development Data
  – Legislative Data Reports
  – Effectiveness of Statewide Partnership
  – Advanced metrics on services
  – Think Tank Data Support
Statewide Database, cont’d. 2

• Strategic Planning based upon actual data
  – Allows CIL directors to make local and statewide decisions based upon measurable data trends
  – Allows SILC to incorporate data trends and make a more detailed understanding of served and un-served areas for SPIL Development
QUESTIONS???
Expanding CIL Capacity

• Statewide IL Data is utilized by Disability Network/Michigan (CIL Association) to expand CIL Capacity. This process involves:
  – Development and analysis of Pilot Projects
  – Legislative Reports on the effectiveness and cost savings of IL Services
  – Dashboard Metrics for quick analysis of trends and current service levels
Expanding CIL Capacity, cont’d.

- Flexibility to answer specific questions posed by legislators with a very short turn-around time
  • There is no need to go back and ask every CIL for the information, it can be tabulated in moments
- Data allows the CIL Network to speak with authority on services and collaborative efforts to State Agencies.
Expanding CIL Capacity, cont’d. 2

• Department of Health and Human Services
  – VR Agency – Employment
  – Adjudicated Youth
  – Healthy Michigan
  – Adult Home Help
  – Nursing Home Transition
  – Mental Health Services
  – Emergency Preparation

• Office of Service to Aging
  – Aging and Disability Resource Collaboratives
  – Long-Term Services and Supports
  – No Wrong Door Transformation Project
Expanding CIL Capacity, cont’d. 3

- Department of Civil Rights
  - State ADA Compliance Office
  - Accessibility

- Department of Corrections
  - Transitioning back to community
  - Swift and Sure Program

- Secretary of State
  - Accessible Voting
  - Access to Accessible Materials
Expanding CIL Capacity, cont’d. 4

- Licensing and Regulatory Affairs
  - Bureau of Services to Blind Persons – VR Employment
  - Nursing Home/Group Home Regulations
- Department of Natural Resources
  - Accessible Recreation in Michigan
- Michigan State Housing Development Authority
  - Promote access to affordable & accessible housing
- Department of Education
  - Special Education Policy
  - Early Childhood Intervention Programs
Expanding CIL Capacity, cont’d. 5

• Support from the Michigan Legislature
  – Michigan has a FY 2015 state appropriation of $6.5 million.
  – Data allows CILs to make a strong case for increased funding or maintaining funding.

• Return on Investment (employment/nursing home transition)

• IL Guide Pilot Project – Measuring Economic Self-Sufficiency
  – Most essential tool we have is Relationships. Data enhances our credibility.
QUESTIONS???
Building a System

• Collaboration
  – All partners involved need to see benefit

• Constant re-evaluation and improvement
  – Not staying static. Investigating new ways to utilize data
  – What is working and what isn’t. Not being afraid to ask tough questions on the system.

• CIL to CIL Peer Support
  – Leadership teams meeting regularly to discuss issues, improvement and problem solving.
  – Consistent training for new staff
Statewide Sharing of Data

• Trust
  – Single largest factor in the ultimate success or failure of the system. All involved must work together and trust all have the best interest of IL as their motivation.
  – Statewide data is projected as a state picture, it is not used to compare CILs in the state.

• Memorandum of Understanding
  – For any data to be shared, there must be agreed upon framework to disperse the information
QUESTIONS???
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Evaluation

Please click the link below to complete an evaluation of this program:

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