IL-NET National Training and Technical Assistance Center for Independent Living

ILRU’s IL-NET National Training and Technical Assistance Center for Independent Living
Technology Options During the COVID-19 Pandemic: A Q&A Session for CILs and SILCs

**Moderators:**
Tim Fuchs
Richard Petty, MBA

**Panelists:**
Dawn Bentley
Kimberly Tissot

April 21, 2020
Welcome and Housekeeping

- Use Q&A feature to submit questions by entering your question into the Q&A tab on the main screen of the webinar.
- URL to Streamtext: [https://www.streamtext.net/player?event=NCIL](https://www.streamtext.net/player?event=NCIL)
- Captioning will also be available by opening the CC tab on the main screen of the webinar.
- Due to high number of attendees, please refrain from using the “Raise Hand” option for those on the phone with no other way to ask a question.
- At the end of the webinar, a link to an evaluation survey will appear on your screen. We'll be very grateful if you will take those few moments to complete the evaluation.
Meet the Moderators

• Tim Fuchs
• Richard Petty
Meet the Panelists

• Dawn Bentley
• Kimberly Tissot
## Platform Accessibility Comparison

<table>
<thead>
<tr>
<th>Platform Name</th>
<th>Integrated captioning</th>
<th>StreamText Used</th>
<th>Instructions and Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Big Blue Button</td>
<td>Yes</td>
<td>No</td>
<td><a href="https://www.youtube.com/watch?time_continue=1&amp;v=feC_zm1y3N4">https://www.youtube.com/watch?time_continue=1&amp;v=feC_zm1y3N4</a></td>
</tr>
<tr>
<td>BlackBoard Collaborate</td>
<td>Yes</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Facebook</td>
<td>Yes</td>
<td>No</td>
<td>Encoder required</td>
</tr>
<tr>
<td>Google Hangouts</td>
<td>No</td>
<td>N/A</td>
<td>Captions can be viewed using our captioning page URL in a second window (streamtext)</td>
</tr>
<tr>
<td>GoToMeeting/GoToWebinar</td>
<td>No</td>
<td>N/A</td>
<td>Captions can be viewed using our captioning page URL in a second window (streamtext)</td>
</tr>
<tr>
<td>Microsoft Teams</td>
<td>No</td>
<td>No</td>
<td>Microsoft Teams does not allow embedded captions. They only have automatic speech recognition, but not real live accurate captions.</td>
</tr>
<tr>
<td>Skype</td>
<td>No</td>
<td>N/A</td>
<td>Captions can be viewed using our captioning page URL in a second window (streamtext)</td>
</tr>
<tr>
<td>WebEx</td>
<td>Yes</td>
<td>No/Yes</td>
<td>Two methods: Closed Captioning - Keyboard Macro or Steno Keys or through Media Player/StreamText</td>
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<tr>
<td>Youseeu</td>
<td>Yes</td>
<td>No</td>
<td>Keyboard Macro or Steno Keys</td>
</tr>
<tr>
<td>YouTube</td>
<td>Yes</td>
<td>No/Yes</td>
<td>Two methods: Direct connection through captioning software or through StreamText link (streamtext)</td>
</tr>
<tr>
<td>Zoom</td>
<td>Yes</td>
<td>No</td>
<td><a href="https://support.zoom.us/hc/en-us/articles/207279736-Getting-Started-with-Closed-Captioning">https://support.zoom.us/hc/en-us/articles/207279736-Getting-Started-with-Closed-Captioning</a></td>
</tr>
</tbody>
</table>
Aside from telephone and email, what technology are you currently using to connect with consumers and maintain your programs?
How has your CIL made sure that you're meeting the technology needs of consumers?

How have you overcome the technological barriers of consumers – whether due to cost, accessibility, or just technical knowledge?
Questions & Discussion
What technology are you and your staff using to communicate, share files, and keep your work moving ahead as normally as possible?
Are there any specific accessibility issues where you’ve had problems or found a breakthrough?
Questions & Discussion
Final Questions and Evaluation Survey

Any final questions?

Directly following the webinar, you will see a short evaluation survey to complete on your screen. We appreciate your feedback!

https://usu.co1.qualtrics.com/jfe/form/SV_5vTNdRLIl2I72rb
Additional Questions

• If you have additional questions after the webinar, or if your question wasn’t answered during the Q&A session, please email us at ilru@ilru.org.
ILRU’s IL-NET Attribution

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